

Information about interpreter services for Health New Zealand | Te Whatu Ora

Health NZ and Language Assistance Services Programme

Health NZ recognises the valuable expertise of experienced health interpreters in Aotearoa New Zealand.

We are committed to maintaining high standards and will continue to offer training and development opportunities for interpreters in healthcare settings.

Health NZ does not require interpreters to hold accreditation from the National Accreditation Authority for Translators and Interpreters (NAATI).

For interpreters currently working in healthcare who are in the process of obtaining NAATI credentials, we encourage you to continue with your plans to obtain accreditation if you can access subsidies from the Ministry of Business, Innovation and Employment. NAATI credentials are recognised as a mark of quality. However, experienced health interpreters with NZQA qualifications (such as Liaison Interpreting or other relevant training courses) will be valued regardless of NAATI accreditation status.

Health NZ values our relationship with the New Zealand Society of Translators and Interpreters (NZSTI) and its members. We look forward to collaborating to improve access to high-quality services.